

# **The Open Group Examinations: How to Register to take an Exam with Pearson VUE April 2020**



# Contents

- » How to register for an exam in a test center
- » How to register for an Online Proctored exam
- » Online Proctored exams: what you need to know
- » Contacting Pearson VUE Customer Service
- » ESL examinations
- » Test accommodations



# How to register for an exam in a test center

## Starting Point

You may start from either:

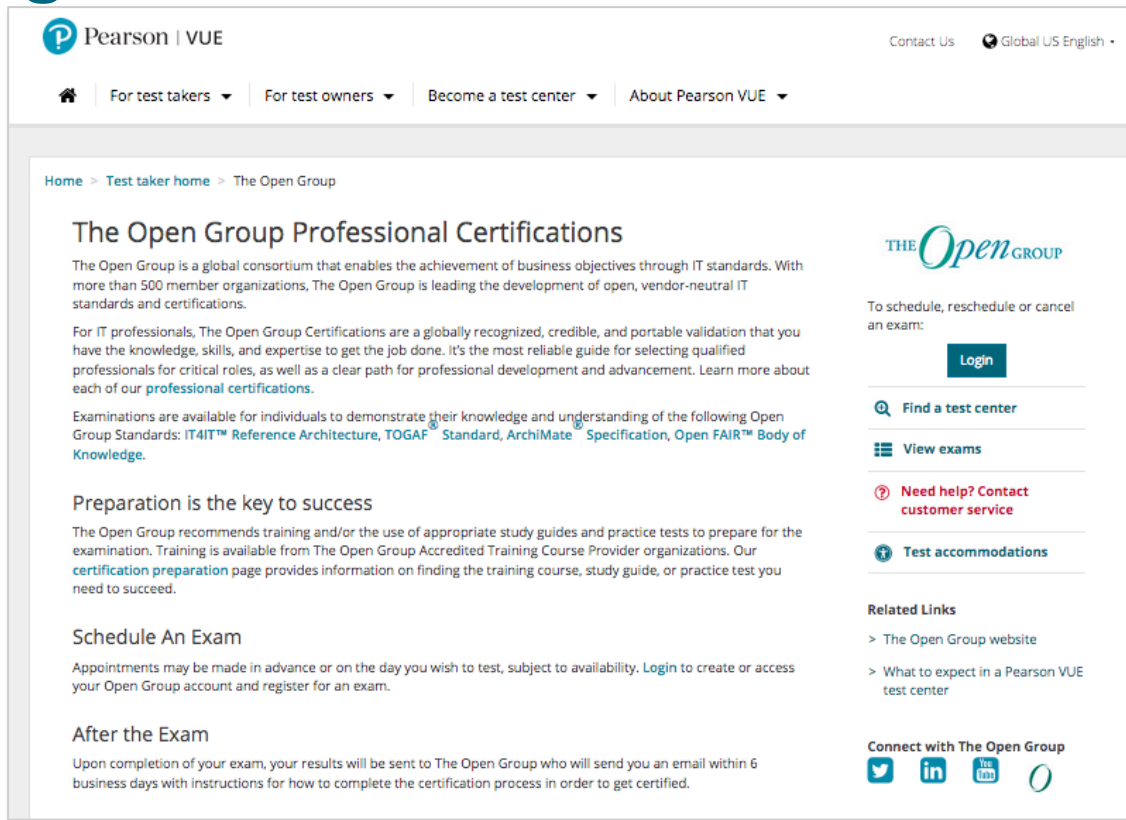
- » The Pearson VUE website:
  - <http://pearsonvue.com/theopengroup>

OR

- » The Open Group website:
  - <http://www.opengroup.org>



# Starting from the Pearson VUE website



The screenshot shows the Pearson VUE website interface. At the top, the Pearson VUE logo is on the left, and 'Contact Us' and 'Global US English' are on the right. Below the logo is a navigation bar with links: 'For test takers', 'For test owners', 'Become a test center', and 'About Pearson VUE'. The main content area is titled 'The Open Group Professional Certifications'. It includes a breadcrumb trail: 'Home > Test taker home > The Open Group'. The text describes The Open Group as a global consortium for IT standards and certifications. It mentions that for IT professionals, these certifications are a globally recognized validation. Examinations are available for individuals to demonstrate their knowledge of IT4IT Reference Architecture, TOGAF Standard, ArchiMate Specification, and Open FAIR Body of Knowledge. A section titled 'Preparation is the key to success' recommends training and study guides. Another section, 'Schedule An Exam', states that appointments can be made in advance or on the day of the test, with a link to 'Login' to create or access an account. A final section, 'After the Exam', states that results will be sent to The Open Group, who will email the user within 6 business days with instructions on how to complete the certification process. On the right side of the page, there is a sidebar with a 'Login' button, a search bar with the text 'Find a test center', a 'View exams' link, a 'Need help? Contact customer service' link, and a 'Test accommodations' link. Below these are 'Related Links' for 'The Open Group website' and 'What to expect in a Pearson VUE test center'. At the bottom of the sidebar, there is a 'Connect with The Open Group' section with social media icons for Twitter, LinkedIn, Facebook, and YouTube, and a large stylized 'O' logo.

Pearson | VUE

Contact Us Global US English

For test takers For test owners Become a test center About Pearson VUE

Home > Test taker home > The Open Group

## The Open Group Professional Certifications

The Open Group is a global consortium that enables the achievement of business objectives through IT standards. With more than 500 member organizations, The Open Group is leading the development of open, vendor-neutral IT standards and certifications.

For IT professionals, The Open Group Certifications are a globally recognized, credible, and portable validation that you have the knowledge, skills, and expertise to get the job done. It's the most reliable guide for selecting qualified professionals for critical roles, as well as a clear path for professional development and advancement. Learn more about each of our [professional certifications](#).

Examinations are available for individuals to demonstrate their knowledge and understanding of the following Open Group Standards: [IT4IT™ Reference Architecture](#), [TOGAF™ Standard](#), [ArchiMate™ Specification](#), [Open FAIR™ Body of Knowledge](#).

### Preparation is the key to success

The Open Group recommends training and/or the use of appropriate study guides and practice tests to prepare for the examination. Training is available from The Open Group Accredited Training Course Provider organizations. Our [certification preparation](#) page provides information on finding the training course, study guide, or practice test you need to succeed.

### Schedule An Exam

Appointments may be made in advance or on the day you wish to test, subject to availability. [Login](#) to create or access your Open Group account and register for an exam.

### After the Exam

Upon completion of your exam, your results will be sent to The Open Group who will send you an email within 6 business days with instructions for how to complete the certification process in order to get certified.

THE Open GROUP

To schedule, reschedule or cancel an exam:

Login

Find a test center

View exams

Need help? Contact customer service

Test accommodations

#### Related Links

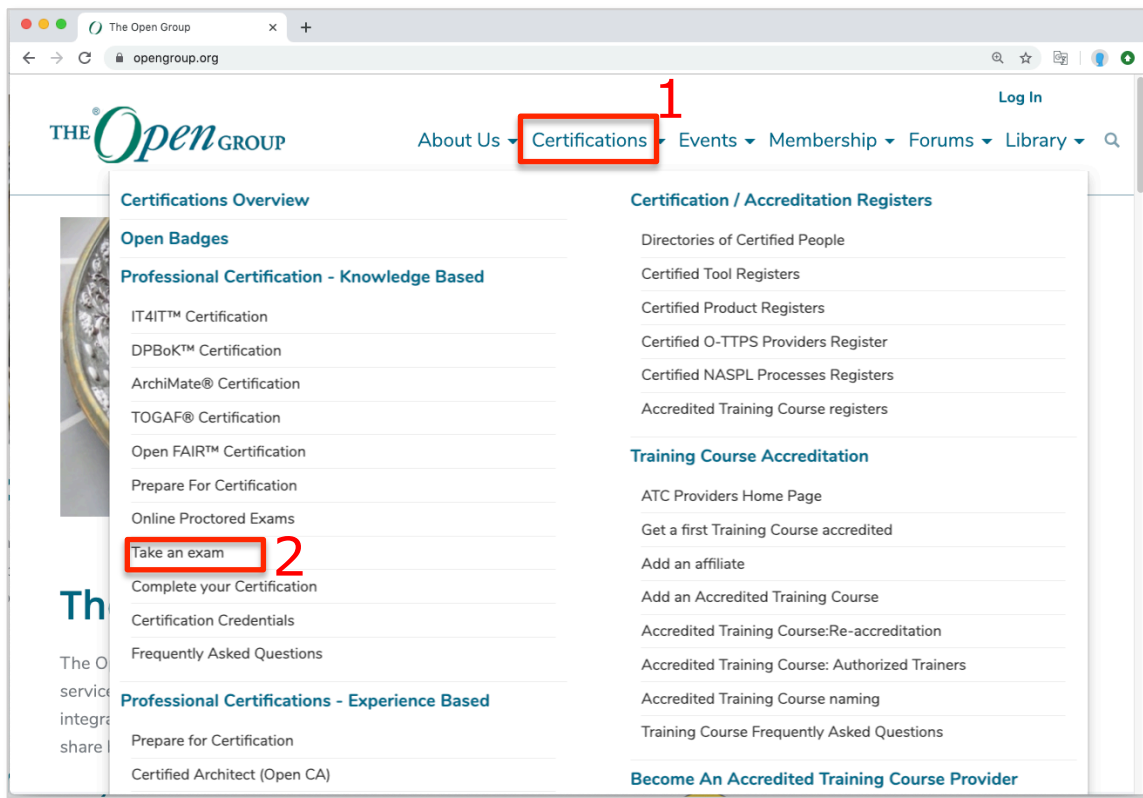
- > The Open Group website
- > What to expect in a Pearson VUE test center

Connect with The Open Group

Twitter LinkedIn Facebook YouTube



# Starting from The Open Group website



# Both starting points go to: Take an Exam

## Take an Examination

All examinations are subject to [The Open Group Examination Non-disclosure Agreement](#), [Exam Conduct and Security Policy](#)

### Registering with Pearson VUE

Create an account for The Open Group web site and use it to register to take an exam with Pearson VUE, or login into the Pearson VUE system using your account credentials:

Go to the: [Pearson VUE launch page](#).

Please Note: Password resets can take up to 30 minutes to synchronize across systems.

Need help? [View a tutorial \(PDF\)](#) | [Read our Advice Sheet \(PDF\)](#) | [帮帮我](#)

Login to Pearson VUE from this page to initiate the process of registering for an exam, taking an online exam, locating a test center, viewing existing registrations, re-scheduling, accessing score reports, downloading payment receipts, etc. You will need an account for The Open Group web sites in order to register for an exam with Pearson VUE, even if you wish to register by phone or at a test center.

Contact [Pearson VUE Customer Service](#) for assistance with registration, rescheduling, or test results.

### FAQs

Read the certification program FAQs [here](#).

### Exam Information

Visit The Open Group [Examinations](#) page for general information and details of individual exams.

### Other Questions

For all other questions please visit [The Open Group Help Center](#).



# Register with The Open Group



## Certification and Accreditation

[Home](#)

### Professional Certifications

[ArchiMate® Certification Program](#)

[IT4IT™ Certification Program](#)

[Open FAIR™ Certification Program](#)

[O-TTPS Certification Program](#)

[TOGAF® Certification Program](#)

[Training Course Accreditation Examinations](#)

[Examination Fees](#)

[Take an examination](#)

## Personal Information

You will need an Open Group account in order to register for an exam at Pearson VUE.

If you have an Open Group account, [login](#), then review and confirm your personal information.

If you do not have an Open Group account, perform the following steps to create one:

1. [Create an account](#)
2. Receive the account activation email sent to the business email address in your account and select the link in the email to activate your account.
3. Log in to this [Pearson VUE launch](#) page with the credentials from your new account, then confirm your information and proceed to Pearson VUE.



# Login

THE *Open* GROUP

Log In

≡

Certification & Accreditation

Home

Log in

Request new password

Knowledge Based  
Certifications

ArchiMate® Certification

DPBoK™ Certification

IT4IT™ Certification

Open FAIR™ Certification

TOGAF® Certification

Examinations

Examination Fees

Take an examination

FAQs

Experience Based  
Certifications

Open CA Certification

Open CDS Certification

Open CTS Certification

Username \*

mary.jones

Enter the username.

Password \*

.....

Enter the password that accompanies your username.

Log in

←

[Forgotten password](#)

[Forgotten username](#)

[Resend the user account verification email](#)

[Create an account](#)

If you have reset your password and are still unable to login after 30 minutes please contact our [helpdesk](#)



# Check Your Personal Information

[Home](#)

## Professional Certifications

[Archimate® Certification Program](#)

[IT4IT™ Certification Program](#)

[Open FAIR™ Certification Program](#)

[TOGAF® Certification Program](#)

[Training Course Accreditation Examinations](#)

[Take an examination](#)

## Personal Information

The information below is from your Open Group profile. Please review it for accuracy. **Ensure your name is exactly as it appears on the identification you will present at the test center.** If there is not an exact match, you will not be able to take your exam and you will forfeit any fees paid or the voucher used to book the exam.

If any of the information needs to be updated, perform the following steps:

1. [Edit your Profile](#) on the main Open Group site
2. Return to this [Pearson VUE launch](#) page
3. [Log out](#)
4. Return again to this [Pearson VUE launch](#) page where you will be asked to log back in; this will enable us to refresh your profile.  
Note that sometimes a browser will cache the old credentials, so if simply logging out doesn't work, you will need to shut down your browser or try an alternate browser.

Once you have confirmed that all information is correct and up-to-date, select the **Proceed to Pearson VUE** button at the bottom of the page to be transferred to the Pearson VUE website.

## Personal Information

User Name	mary.jones
Salutation	Miss
Given Name	Mary
Middle Name	
Family Name	Jones



# Check Your Personal Information: Proceed to Pearson VUE

## Mailing Address Information

### Business Address

Street Address 1	Apex Plaza, Forbury Road
Street Address 2	
City	Reading
State/Province	Berkshire
Postal Code	RG1 1AX
Country	UNITED KINGDOM


### Home Address

Street Address 1	
Street Address 2	
City	
State/Province	
Postal Code	
Country	

Proceed to Pearson VUE



# Pearson VUE Exam Registration

 Pearson | VUE

THE *Open* GROUP

HomeMy ProfileMy OrderReturn to Testing Program websiteSign Out

Home

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

The Open Group Exams

Exam Catalog

View Exams

My Account

> My Profile  
> Preferences  
> Exam History  
> View Score Reports  
> My Receipts

▼ Do you have a private access code? What is this?


Upcoming Appointments


You do not have any appointments scheduled.

Copyright © 1996-2016 Pearson Education, Inc. or its affiliate(s). All rights reserved. [Terms](#) | [Privacy](#) | [Contact](#)



# Select the Exam

 Pearson | VUE



HomeMy ProfileMy OrderReturn to Testing Program websiteSign Out

## Select Exam

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Find an Exam:

▼ Do you have a private access code? [What is this?](#)

Exam Code	Exam Name
OG0-021	<a href="#">Archimate® 2 Part 1 Exam (English)</a>
OG0-022	<a href="#">Archimate® 2 Part 2 Exam (English)</a>
OG0-023	<a href="#">Archimate® 2 Combined Part 1 and Part 2 Exam (English)</a>
OG0-023-ESL	<a href="#">Archimate® 2 Combined Part 1 and Part 2 Exam (ESL)</a>
OG0-041	<a href="#">Open FAIR™ Part 1 Exam (English)</a>
OG0-061	<a href="#">IT4IT™ Part 1 Exam (English)</a>
OG0-091	<a href="#">TOGAF® 9 Part 1 Exam (English)</a>



# Select the Exam (2)

OG0-092	TOGAF® 9 Part 2 Exam (English)
OG0-093	TOGAF® 9 Combined Part 1 and Part 2 Exam (English)
OG0-093-ESL	TOGAF® 9 Combined Part 1 and Part 2 Exam (ESL)
OG0-094	TOGAF® 9 Part 1 Exam (Brazilian Portuguese)
OG0-095	TOGAF® 9 Part 2 Exam (Brazilian Portuguese)
OG0-096	TOGAF® 9 Part 1 Exam (Simplified Chinese)
OG0-097	TOGAF® 9 Part 2 Exam (Simplified Chinese)
OG0-098	TOGAF® 9 Combined Part 1 and Part 2 Exam (Simplified Chinese)
OG0-F91	TOGAF® 9 Part 1 Exam (French)
OG0-F92	TOGAF® 9 Part 2 Exam (French)
OG0-S91	TOGAF® 9 Part 1 Exam (Latin American Spanish)
OG0-S92	TOGAF® 9 Part 2 Exam (Latin American Spanish)





# Select the Exam (3)

OGA-031	<a href="#">ArchiMate® 3 Part 1 Exam (English)</a>
OGA-032	<a href="#">ArchiMate® 3 Part 2 Exam (English)</a>
OGA-3AB	<a href="#">ArchiMate® 3 Advanced Bridge Exam (English)</a>
OGB-001	<a href="#">TOGAF Business Architecture Part 1</a>
OGD-001	<a href="#">DPBoK™ Part 1 Exam</a>



# Select Exam Delivery Option

 Pearson | VUE



[Home](#) [My Profile](#) [My Order](#) [Return to The Open Group](#) [Sign Out](#)

---

## Select Exam Delivery Option

For: OG0-061: IT4IT™ Part 1 Exam (English)

All fields are required.

How do you want to take your exam? [Exam delivery option descriptions](#)

☒ At a local test center

☐ At a home or office

☐ I have a Private Access Code

[Previous](#) [Next](#)



# Review Selected Exam

[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

Exam Details

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Exam:

OG0-061: IT4IT™ Part 1 Exam (English)


[View Testing Policies](#)

Price\*:

USD 320.00

Language:

English

 **ESL Time Extension:**

If you are eligible for an ESL time extension, the additional time will be added and reflected on your Order Summary after you select a test center, exam date, and exam time.

\*Prices listed are based on today's date and do not include local taxes which may be applicable.

Previous

Schedule this Exam



# Confirm Exam Selection

[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

## Confirm Exam Selection

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Selected Exams:

Exam 1:

OG0-061: IT4IT™ Part 1 Exam (English)  
Language: English

Previous

Proceed to Scheduling

### Consecutive Appointments

You may add one or more exams to take on the same day (for a total appointment time of 6 hours / 360 minutes). [Tell me more.](#)

Add another exam to take on the same day



# Test Center Search & Selection

[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

## Test Center Search

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Exam Selection: OGO-061: IT4IT™ Part 1 Exam (English) | Language: English [Change Exam](#)

Find test centers near:

[Search](#)

e.g., "5601 Green Valley Drive, Bloomington, MN" or "Paris, France" or "55437"

You can select **up to three** test centers to compare availability.

Test Center	Distance*	Directions
	<a href="#">Show km</a>	
<input checked="" type="checkbox"/> <b>1 Pearson Professional Centres-UK</b> Reading 2nd Floor Havell House 62-66 Queens Road Reading RG1 4AZ United Kingdom	0.3 mi	<a href="#">Get Directions</a>
<input type="checkbox"/> <b>2 Enliven Training Limited t/a Pitman Training</b> Bowman House 2nd Floor 10 Bridge Street Reading RG1 2LU United Kingdom	0.4 mi	<a href="#">Get Directions</a>

Map data ©2016 Google [Terms of Use](#) [Report a map error](#)

[Next](#)



# Choose an Appointment Date & Time at a Center

[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

## Choose Appointment

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Exam Selection: OGO-061: IT4IT™ Part 1 Exam (English) | Language: English [Change Exam](#)

### Test Center

**Pearson Professional Centres-UK**  
Reading  
2nd Floor  
Havell House  
62-66 Queens Road  
Reading  
RG1 4AZ  
United Kingdom

[Change Test Centers](#)

### Select Date [Why can't I find an available appointment?](#)

December 2016							January 2017						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3	1	2	3	4	5	6	7
4	5	6	7	8	9	10	8	9	10	11	12	13	14
11	12	13	14	15	16	17	15	16	17	18	19	20	21
18	19	20	21	22	23	24	22	23	24	25	26	27	28
25	26	27	28	29	30	31	29	30	31				

**Show available appointments on**

Select a date on the calendar to see available appointments.



# Choose an Appointment time

>>

Available start times: Thursday, April 16, 2020

Times shown in: Europe/London-BST [Change](#) | [Show 24-hour](#)

Morning

Afternoon

12:00 AM

12:00 PM

12:15 AM

12:15 PM

12:30 AM

12:30 PM

12:45 AM

12:45 PM

01:00 AM

01:00 PM

01:15 AM

01:15 PM

Make sure you carefully choose your exam time and pay particular attention to AM vs PM.  
An exam at 12.00 AM means midnight.



# Confirm Booking

[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

## My Order

Description	Details	Price	Actions
<b>Exam</b> OG0-061: IT4IT™ Part 1 Exam (English)  Language: English Exam Length: 75 minutes	<b>Appointment</b> Tuesday, January 31, 2017 Start Time: 12:30 PM GMT <a href="#">Change Appointment</a>  <b>Location</b> Pearson Professional Centres-UK Reading 2nd Floor Havell House 62-66 Queens Road Reading RG1 4AZ United Kingdom <a href="#">Change Test Center</a>	320.00	<a href="#">Remove</a>

Total Due

Subtotal:	320.00
Estimated Tax:	64.00
<b>ESTIMATED TOTAL DUE:</b>	<b>USD 384.00</b>

[Add Another Exam](#)[Proceed to Checkout](#)

You can enter voucher/promotion codes on the payment screen.



# Checkout – Step 1: Confirm Personal Info

[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

Checkout - Step 1: Confirm Personal Information

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Confirm Personal Information

Agree to Policies

Enter Payment

Submit Order

Summary

IMPORTANT: Your name must exactly match the identification that is presented at the test center or you will not be able to take your exam. [Update my information.](#)

**Name:**  
Mary Jones

**Telephone:**  
+44 +44 (0)118-950-8311

**Correspondence Language:**  
English 

Edit

**Confirmation Preferences:**  
Email

**Reminder Preferences:**  
Email

Previous

Next



Name must exactly match identification



# Checkout – Step 2: Agree to Policies

[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

Checkout - Step 2: Agree to Policies

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Confirm Personal Information

Agree to Policies

Enter Payment

Submit Order

Summary

The Open Group Policies

Admission Policy

We ask that you arrive at the test center 15 minutes before your scheduled appointment time. This will give you adequate time to complete the necessary sign-in procedures. If you arrive more than 15 minutes late for your scheduled exam time you will not be seated for your exam and payment in full is due for the exam fee.

Identification (ID) Requirements

You will need to bring two forms of identification to the test center. Carefully review the ID requirements prior to your exam appointment using this [link](#). The test will not be delivered without the appropriate forms of identification. Pearson VUE Administrators have the right to refuse seating for the exam if they are unable to properly identify you.

Reschedule Policy

If you wish to reschedule your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Rescheduling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

Cancellation Policy

If you wish to cancel your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Cancelling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

☒ I have read and agree to The Open Group policies listed above.

Previous

Next



# Checkout – Step 3: Enter Payment

Select Add Voucher link  
to use a voucher, then  
enter voucher code



Or enter credit card  
information here



[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

Checkout - Step 3: Enter Payment

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Confirm Personal Information

Agree to Policies

Enter Payment

Submit Order

Summary

Order Total

Subtotal: 320.00

Estimated Tax: 64.00

ESTIMATED TOTAL DUE: USD 384.00

⬆ Add Voucher or Promo Code

What is this?





Voucher/Promotion Code:

Apply

Required information is marked with an asterisk (\*).

Card Details

We accept the following cards:



\*Card Type:

Select one...

▼



# Checkout – Step 3: Confirm Payment Info

[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

## Checkout - Step 3: Enter Payment

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Confirm Personal Information

Agree to Policies

Enter Payment

Submit Order

Summary

Order Total	
Subtotal:	320.00
Estimated Tax:	0.00
Voucher:	-320.00
The Open Group 100% Discount - IT4IT Part 1 Exam	
	<a href="#">Remove</a>
<b>ESTIMATED TOTAL DUE: USD 0.00</b>	

*Required information is marked with an asterisk (\*).*

Previous

Next



# Checkout – Step 4: Submit Order (1)

[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

Checkout - Step 4: Submit Order

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Confirm Personal Information

Agree to Policies

Enter Payment

Submit Order

Summary

Your order is NOT complete until you click the "Submit Order" button.

Confirm Order Details

Description	Details	Price
<b>Exam</b> OG0-061: IT4IT™ Part 1 Exam (English)  Language: English Exam Length: 75 minutes	<b>Appointment</b> Tuesday, January 31, 2017 Start Time: 12:30 PM GMT  <b>Location</b> Pearson Professional Centres-UK Reading 2nd Floor Havell House 62-66 Queens Road Reading RG1 4AZ United Kingdom	320.00



# Checkout – Step 4: Submit Order (2)

**Payment Details**

**Exams for**  
**Name:**  
Mary Jones  
**The Open Group Candidate ID:**  
133232

**Order Total**

Subtotal:	320.00	
Tax:	0.00	
Voucher:	-320.00	<i>The Open Group 100% Discount - IT4IT Part 1 Exam</i>
<b>TOTAL DUE:</b>	<b>USD 0.00</b>	
	<b>USD 0.00</b>	

[Previous](#)

[Cancel Order](#)

[Submit Order](#)



# How to register for an Online Proctored exam

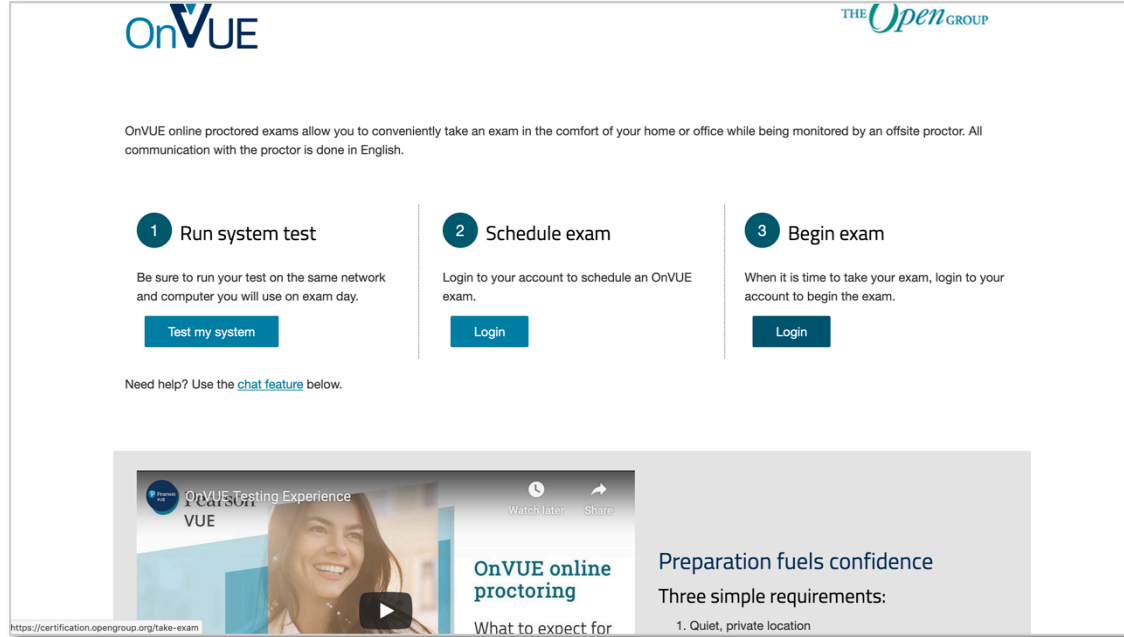
## Starting Point

You may start from either:

- » The Pearson VUE website:
  - <https://home.pearsonvue.com/theopengroup/onvue>
- OR
- » The Open Group website:
  - <http://www.opengroup.org>



# Starting from the Pearson VUE website



The screenshot displays the Pearson VUE website interface. At the top left is the 'OnVUE' logo, and at the top right is 'THE Open GROUP' logo. A paragraph explains that OnVUE online proctored exams allow users to take exams from home or office while being monitored by an offsite proctor, with all communication in English. Below this, three numbered steps are presented in a horizontal layout:

- 1 Run system test**  
Be sure to run your test on the same network and computer you will use on exam day.  
[Test my system](#)
- 2 Schedule exam**  
Login to your account to schedule an OnVUE exam.  
[Login](#)
- 3 Begin exam**  
When it is time to take your exam, login to your account to begin the exam.  
[Login](#)

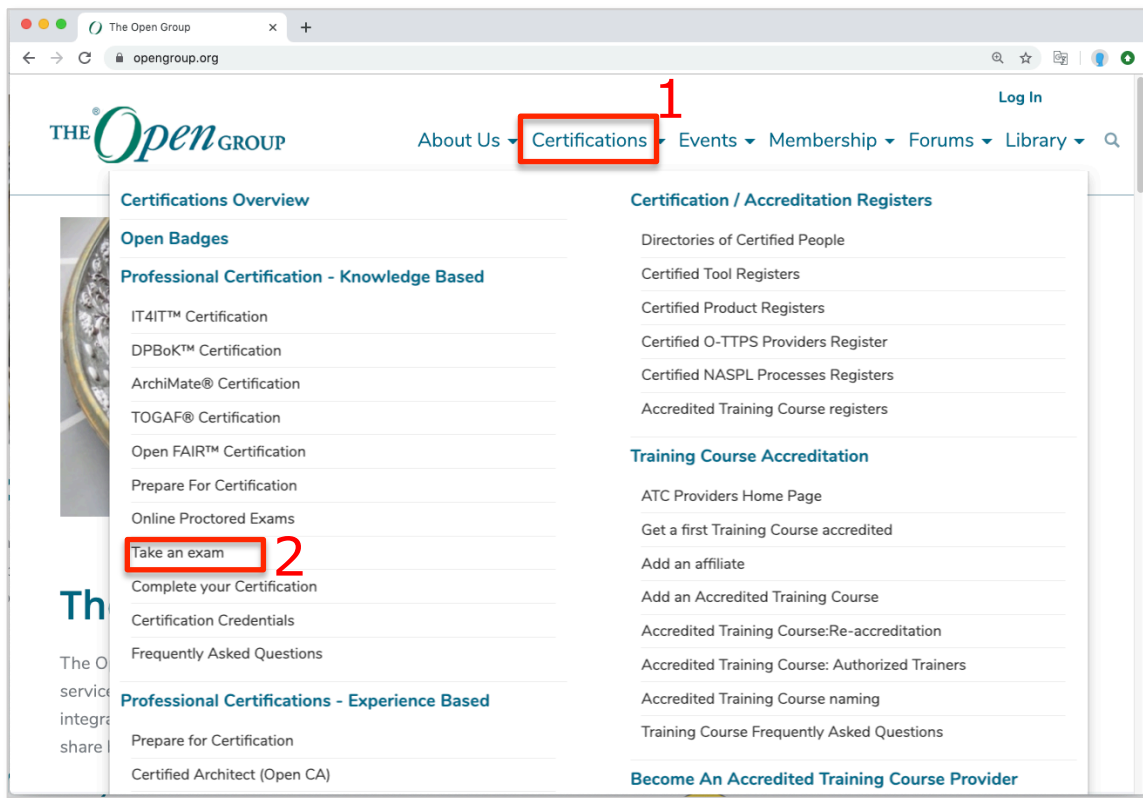
Below the steps, a link states: 'Need help? Use the [chat feature](#) below.'

At the bottom, there is a video player with the title 'OnVUE Testing Experience' and 'VUE'. The video thumbnail shows a smiling woman. To the right of the video player, the text reads: 'Preparation fuels confidence' and 'Three simple requirements: 1. Quiet, private location'.

<https://certification.opengroup.org/take-exam>



# Starting from The Open Group website



# Both starting points go to: Take an Exam

## Take an Examination

All examinations are subject to [The Open Group Examination Non-disclosure Agreement](#), [Exam Conduct and Security Policy](#)

### Registering with Pearson VUE

Create an account for The Open Group web site and use it to register to take an exam with Pearson VUE, or login into the Pearson VUE system using your account credentials:

Go to the: [Pearson VUE launch page](#).

Please Note: Password resets can take up to 30 minutes to synchronize across systems.

Need help? [View a tutorial \(PDF\)](#) | [Read our Advice Sheet \(PDF\)](#) | [帮帮我](#)

Login to Pearson VUE from this page to initiate the process of registering for an exam, taking an online exam, locating a test center, viewing existing registrations, re-scheduling, accessing score reports, downloading payment receipts, etc. You will need an account for The Open Group web sites in order to register for an exam with Pearson VUE, even if you wish to register by phone or at a test center.

Contact [Pearson VUE Customer Service](#) for assistance with registration, rescheduling, or test results.

### FAQs

Read the certification program FAQs [here](#).

### Exam Information

Visit The Open Group [Examinations](#) page for general information and details of individual exams.

### Other Questions

For all other questions please visit [The Open Group Help Center](#).



# Register with The Open Group



## Certification and Accreditation

[Home](#)

### Professional Certifications

[ArchiMate® Certification Program](#)

[IT4IT™ Certification Program](#)

[Open FAIR™ Certification Program](#)

[O-TTPS Certification Program](#)

[TOGAF® Certification Program](#)

[Training Course Accreditation Examinations](#)

[Examination Fees](#)

[Take an examination](#)

## Personal Information

You will need an Open Group account in order to register for an exam at Pearson VUE.

If you have an Open Group account, [login](#), then review and confirm your personal information.

If you do not have an Open Group account, perform the following steps to create one:

1. [Create an account](#)
2. Receive the account activation email sent to the business email address in your account and select the link in the email to activate your account.
3. Log in to this [Pearson VUE launch](#) page with the credentials from your new account, then confirm your information and proceed to Pearson VUE.



# Login

THE *Open* GROUP

Log In

≡

Certification & Accreditation

Home

Log in

Request new password

Knowledge Based  
Certifications

ArchiMate® Certification

DPBoK™ Certification

IT4IT™ Certification

Open FAIR™ Certification

TOGAF® Certification

Examinations

Examination Fees

Take an examination

FAQs

Experience Based  
Certifications

Open CA Certification

Open CDS Certification

Open CTS Certification

Username \*

mary.jones

Enter the username.

Password \*

.....

Enter the password that accompanies your username.

Log in

←

[Forgotten password](#)

[Forgotten username](#)

[Resend the user account verification email](#)

[Create an account](#)

If you have reset your password and are still unable to login after 30 minutes please contact our [helpdesk](#)



# Check Your Personal Information

[Home](#)

## Professional Certifications

[Archimate® Certification Program](#)

[IT4IT™ Certification Program](#)

[Open FAIR™ Certification Program](#)

[TOGAF® Certification Program](#)

[Training Course Accreditation Examinations](#)

[Take an examination](#)

## Personal Information

The information below is from your Open Group profile. Please review it for accuracy. **Ensure your name is exactly as it appears on the identification you will present at the test center.** If there is not an exact match, you will not be able to take your exam and you will forfeit any fees paid or the voucher used to book the exam.

If any of the information needs to be updated, perform the following steps:

1. [Edit your Profile](#) on the main Open Group site
2. Return to this [Pearson VUE launch](#) page
3. [Log out](#)
4. Return again to this [Pearson VUE launch](#) page where you will be asked to log back in; this will enable us to refresh your profile.  
Note that sometimes a browser will cache the old credentials, so if simply logging out doesn't work, you will need to shut down your browser or try an alternate browser.

Once you have confirmed that all information is correct and up-to-date, select the **Proceed to Pearson VUE** button at the bottom of the page to be transferred to the Pearson VUE website.

## Personal Information

User Name	mary.jones
Salutation	Miss
Given Name	Mary
Middle Name	
Family Name	Jones



# Check Your Personal Information: Proceed to Pearson VUE

## Mailing Address Information

### Business Address

Street Address 1	Apex Plaza, Forbury Road
Street Address 2	
City	Reading
State/Province	Berkshire
Postal Code	RG1 1AX
Country	UNITED KINGDOM


### Home Address

Street Address 1	
Street Address 2	
City	
State/Province	
Postal Code	
Country	

Proceed to Pearson VUE



# Pearson VUE Exam Registration

 Pearson | VUE

THE *Open* GROUP

HomeMy ProfileMy OrderReturn to Testing Program websiteSign Out

Home

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

The Open Group Exams

Exam Catalog

View Exams

My Account

> My Profile  
> Preferences  
> Exam History  
> View Score Reports  
> My Receipts

▼ Do you have a private access code? What is this?


Upcoming Appointments


You do not have any appointments scheduled.

Copyright © 1996-2016 Pearson Education, Inc. or its affiliate(s). All rights reserved. [Terms](#) | [Privacy](#) | [Contact](#)



# Select the Exam

 Pearson | VUE



[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

## Select Exam

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Find an Exam:

▼ Do you have a private access code? [What is this?](#)

Exam Code	Exam Name
OG0-021	<a href="#">Archimate® 2 Part 1 Exam (English)</a>
OG0-022	<a href="#">Archimate® 2 Part 2 Exam (English)</a>
OG0-023	<a href="#">Archimate® 2 Combined Part 1 and Part 2 Exam (English)</a>
OG0-023-ESL	<a href="#">Archimate® 2 Combined Part 1 and Part 2 Exam (ESL)</a>
OG0-041	<a href="#">Open FAIR™ Part 1 Exam (English)</a>
OG0-061	<a href="#">IT4IT™ Part 1 Exam (English)</a>
OG0-091	<a href="#">TOGAF® 9 Part 1 Exam (English)</a>



# Select the Exam (2)

OG0-092	TOGAF® 9 Part 2 Exam (English)
OG0-093	TOGAF® 9 Combined Part 1 and Part 2 Exam (English)
OG0-093-ESL	TOGAF® 9 Combined Part 1 and Part 2 Exam (ESL)
OG0-094	TOGAF® 9 Part 1 Exam (Brazilian Portuguese)
OG0-095	TOGAF® 9 Part 2 Exam (Brazilian Portuguese)
OG0-096	TOGAF® 9 Part 1 Exam (Simplified Chinese)
OG0-097	TOGAF® 9 Part 2 Exam (Simplified Chinese)
OG0-098	TOGAF® 9 Combined Part 1 and Part 2 Exam (Simplified Chinese)
OG0-F91	TOGAF® 9 Part 1 Exam (French)
OG0-F92	TOGAF® 9 Part 2 Exam (French)
OG0-S91	TOGAF® 9 Part 1 Exam (Latin American Spanish)
OG0-S92	TOGAF® 9 Part 2 Exam (Latin American Spanish)




# Select the Exam (3)

OGA-031	<a href="#">ArchiMate® 3 Part 1 Exam (English)</a>
OGA-032	<a href="#">ArchiMate® 3 Part 2 Exam (English)</a>
OGA-3AB	<a href="#">ArchiMate® 3 Advanced Bridge Exam (English)</a>
OGB-001	<a href="#">TOGAF Business Architecture Part 1</a>
OGD-001	<a href="#">DPBoK™ Part 1 Exam</a>



# Select Exam Delivery Option



>>

←

OG0-061: IT4IT™ Part 1 Exam (English)

☰

🏠

↔

All fields are required.

How do you want to take your exam? [Exam delivery option descriptions](#)

☐ At a local test center

☒ At a home or office

☐ I have a Private Access Code

Are you going to be testing on this device and network?

If so, perform a quick pre-check to verify compatibility of your device and network before planning to take this exam in your home or office.  
If you skip, be sure to do a full system test before test day to avoid lost exam fees and launch delays.

Run pre-check

Previous Next



# Make sure you run the pre-check

THE *Open* GROUP

>> <

Select exam options

OGO-061: IT4IT™ Part 1 Exam (English)

All fields are required.

How do you want to take your exam? [Exam delivery option descriptions](#)

- ☐ At a local test center
- ☒ At a home or office
- ☐ I have a Private Access Code

Are you going to be testing on this device and network?

If so, perform a quick pre-check to verify compatibility of your device and network before planning to take this exam in your home or office. If you skip, be sure to do a full system test before test day to avoid lost exam fees and launch delays.

Run pre-check

Previous Next



# Then you must read and agree to the online testing policies (1)

[←](#)

Agree to online exam policies

OG0-061: IT4IT™ Part 1 Exam (English)

To take this exam in an online environment, please agree to the following terms and conditions.

☐ By accessing this website and ticking the box you indicate your acceptance of Pearson VUE's, a business of NCS Pearson, Inc., Privacy and Cookies Policy ("Privacy Policy"), Terms and Conditions and use of cookies to support your experience. You also understand, acknowledge and agree that the testing programme sponsor has its own, possibly different, privacy policy.

☐ By providing your personal information, as stated in this Privacy Policy, for the purpose of registering for a licensure, certification or academic admission test, including the administration of such test, you acknowledge, agree and consent to the video and audio recording of your face image, voice, desk and workspace for the purposes of test quality, security and the integrity of the testing process, and you consent to the processing of such personal information and test data by Pearson VUE and to the transfer of such data to Pearson VUE's hub server, located in the USA, as the data processor, its authorised third parties, if any, both in the capacity as data processors for the processing of your personal information and test data on behalf of the testing programme sponsor, as the data controller, located in the USA or elsewhere, Pearson VUE and other data processing entities, if any, are the recipients of your personal information and test data are located outside of the European Union and the European Economic Area; however, Pearson VUE will enter into reasonable data transfer agreements with such entities for the purpose of communicating and following the instructions of your testing programme sponsor and for establishing reasonable security measures to protect the confidentiality and integrity of your personal information and test data.



# Then you must read agree to the online testing policies (2)

☐ If you choose to take the test through our online proctoring function, which is not mandatory in the event that there are other ways of taking the test as determined by the testing programme sponsor, you will be monitored during the testing session in real time so that your face, voice, desk and workspace will be captured and possibly recorded during the testing session. You understand, acknowledge and agree that you have no right to privacy at your current location during the exam testing session and you explicitly waive any and all claims asserting a right to individual privacy or other similar claims. By accessing this website and ticking this box you signify your acknowledgement and agreement that any inappropriate or wrongful conduct, as determined in Pearson VUE's or the test proctor's sole discretion, witnessed while monitoring your testing session at your current location will be reported by Pearson VUE to the testing programme sponsor and may also be reported to the appropriate governmental authorities, including, but not limited to, any law enforcement officials.

☐ By accessing this website and ticking this box you signify that you understand, acknowledge and agree that if any third party is: 1) **detected as being present in your physical location, whether visible or not; or 2) overheard in any manner, whether physically detected through movement and making of noise or through sounds irrespective of whether they are in your current location or not during your testing session, the test will be terminated and you will not receive any score or in the event you've completed the test and received a score your score may be invalidated or revoked.** Further, you understand, acknowledge and agree that if your testing session is terminated for this or any other reason you will not receive a test fee refund, credit or voucher.

[Previous](#)[Next](#)



# Review Selected Exam

>>

⦿

⦿

🏠

↔

←

Exam details

OG0-061: IT4IT™ Part 1 Exam (English)

Exam:

OG0-061: IT4IT™ Part 1 Exam (English)

[View Testing Policies](#)

Price\*:

USD 360.00

Language:

English

⚠ ESL Time Extension:

If you are a resident of and plan to take the exam in a designated ESL country, you are eligible for an ESL time extension. The additional time will automatically be added on when you schedule this exam and reflected on your Order Summary after you select a test center, exam date, and exam time. For further information and a list of designated ESL countries, see: <https://certification.opengroup.org/examinations#ESL>.

\*Prices listed are based on today's date and do not include local taxes which may be applicable.

Previous

Next



# Confirm Exam Selection

Please ignore the “Consecutive Appointments” suggestion. Indeed, OnVUE does not support consecutive delivery and you may get an error when trying to register. If you want to book more than one exam, they must be booked separately.

THE *Open* GROUP

>>

←

OG0-061: IT4IT™ Part 1 Exam (English)

Language: English

Consecutive Appointments

You may add one or more exams to take on the same day. [Tell me more.](#)

Add another exam to take on the same day

Previous

Next



# Choose an Appointment Date

>>

←

👤

🏢

🏠

↔

Find an appointment

OG0-061: IT4IT™ Part 1 Exam (English)

Select Date

[Why can't I find an available appointment?](#)

< April 2020 >

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Select a date from the calendar. Only available dates can be selected.



# Choose an Appointment time

>>

Available start times: Thursday, April 16, 2020

Times shown in: Europe/London-BST [Change](#) | [Show 24-hour](#)

Morning

Afternoon

12:00 AM

12:00 PM

12:15 AM

12:15 PM

12:30 AM

12:30 PM

12:45 AM

12:45 PM

01:00 AM

01:00 PM

01:15 AM

01:15 PM

Make sure you carefully choose your exam time and pay particular attention to AM vs PM.  
An exam at 12.00 AM means midnight.



# Check out - Step 1: Review your Personal Info

## Cart


[Review and confirm](#) contact information to avoid issues on test day.

Description	Details	Price	Actions
<b>Exam</b> OG0-061: IT4IT™ Part 1 Exam (English)  Language: English Exam Length: 75 minutes	<b>Appointment</b> Thursday, April 16, 2020 Start Time: 12:00 AM BST <a href="#">Change Appointment</a>	360.00	<a href="#">Remove</a>

You must schedule all pre-authorized exams before you can proceed to pay.

[Add Another Exam](#)

### Confirm contact information

 Your name must exactly match the identification (ID) that is presented at time of testing or you will not be able to take your exam.

[Update my information.](#)

ESTIMATED TOTAL DUE: USD 432.00

[Proceed to Checkout](#)



# Check out – Step 2: Agree to Policies (1)

Confirm contact information

⚠ Your name must exactly match the identification (ID) that is presented at time of testing or you will not be able to take your exam.

**Agree to policies** ✕

The Open Group Policies

Admission Policy

PLEASE NOTE THIS EXAM IS PROCTORED IN ENGLISH ONLY. THERE IS NOT AN OPTION FOR LOCAL LANGUAGE PROCTORING AT THIS TIME.

**PERFORM A SYSTEM TEST (Prior to Exam Day):**  
Please follow this link to perform a SYSTEM TEST from the same computer and location you will be testing from on exam day:  
<http://www.pearsonvue.com/theopengroup/op/>. Ensure you have administrative rights on your computer to be able to download the software.

If your system does not meet the requirements please register to take the exam at a testing center. If your computer is found not to meet requirements on the exam day you are unlikely to receive a refund.

**REVIEW EXAM INFORMATION (Prior to Exam Day):**  
Please follow this link <http://www.pearsonvue.com/theopengroup/op/> to find information on:

- Exam policies
- System requirements
- Admission steps.

**REVIEW ID POLICIES (Prior to Exam Day):**  
Please be prepared to show one (1) valid form of unexpired, Government issued personal ID.

The Government issued ID must have your first and last name visible.

ESTIMATED TOTAL DUE: USD 432.00 Proceed



# Check out – Step 2: Agree to Policies (2)

Confirm contact information

⚠ Your name must exactly match the identification (ID) that is presented at time of testing or you will not be able to take your exam.

**Agree to policies**

Please note that we are **unable** to accept the following ID's for an online proctored exam.

- Renewal forms with expired ID's
- Government Issued name change documents with Government ID

**START YOUR EXAM (Exam Day):**

- Login: <http://www.pearsonvue.com/theopengroup/op/>
- Click on your exam under 'Purchased Online Exams'
- Click "Begin" and proceed through the self check-in process and wait for a Proctor to connect with you

We recommend logging in 15 minutes early to start the check-in process. **YOU WILL ONLY HAVE** up to 15 minutes after your scheduled appointment time to begin the exam process.

Please note you are required to have a clean and clutter free workstation. During check-in, the Greeter will ask you to perform a room and desk scan and will inspect any materials near your workstation.

**Facial Comparison Policy**

You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. If you do not agree to the use of facial comparison technology during your testing session, do not accept this term. You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.

ESTIMATED TOTAL DUE: USD 432.00 **Proceed**



# Checkout – Step 3: Enter Payment

Select Add Voucher link  
to use a voucher, then  
enter voucher code



### Enter payment and billing

Order Total

Subtotal:

360.00

Estimated Tax:

72.00

ESTIMATED TOTAL DUE:

USD 432.00

Add Voucher or Promo Code

What is this?

Voucher/Promotion Code:





Apply



# Checkout – Step 3: Enter Payment

## Card Details

We accept the following cards:



\*Card Type:

Select one...

\*Card Number:  
(Do not include hyphens or spaces)

\*Expiration Date:

04

2020

\*Cardholder's Name:  
(Name as it appears on card)

\*Security Code:

[What is this?](#)



# Checkout – Step 3: Confirm Payment Info

[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

## Checkout - Step 3: Enter Payment

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Confirm Personal Information

Agree to Policies

Enter Payment

Submit Order

Summary

Order Total	
Subtotal:	320.00
Estimated Tax:	0.00
Voucher:	-320.00
The Open Group 100% Discount - IT4IT Part 1 Exam	
	<a href="#">Remove</a>
<b>ESTIMATED TOTAL DUE: USD 0.00</b>	

*Required information is marked with an asterisk (\*).*

Previous

Next



# Checkout – Step 4: Submit Order (1)

[Home](#) [My Profile](#) [My Order](#) [Return to Testing Program website](#) [Sign Out](#)

## Checkout - Step 4: Submit Order

Signed In as: Mary Jones  
The Open Group Candidate ID: 133232

Confirm Personal Information

Agree to Policies

Enter Payment

Submit Order

Summary

Your order is NOT complete until you click the "Submit Order" button.

### Confirm Order Details

Description	Details	Price
<b>Exam</b> OG0-061: IT4IT™ Part 1 Exam (English)  Language: English Exam Length: 75 minutes	<b>Appointment</b> Tuesday, January 31, 2017 Start Time: 12:30 PM GMT  <b>Location</b> Pearson Professional Centres-UK Reading 2nd Floor Havell House 62-66 Queens Road Reading RG1 4AZ United Kingdom	320.00



# Checkout – Step 4: Submit Order (2)

**Payment Details**

**Exams for**  
**Name:**  
Mary Jones  
**The Open Group Candidate ID:**  
133232

**Order Total**

Subtotal:	320.00	
Tax:	0.00	
Voucher:	-320.00	<i>The Open Group 100% Discount - IT4IT Part 1 Exam</i>
<b>TOTAL DUE:</b>	<b>USD 0.00</b>	
	<b>USD 0.00</b>	

[Previous](#)

[Cancel Order](#)

[Submit Order](#)



# Online Proctored exams: What you need to know



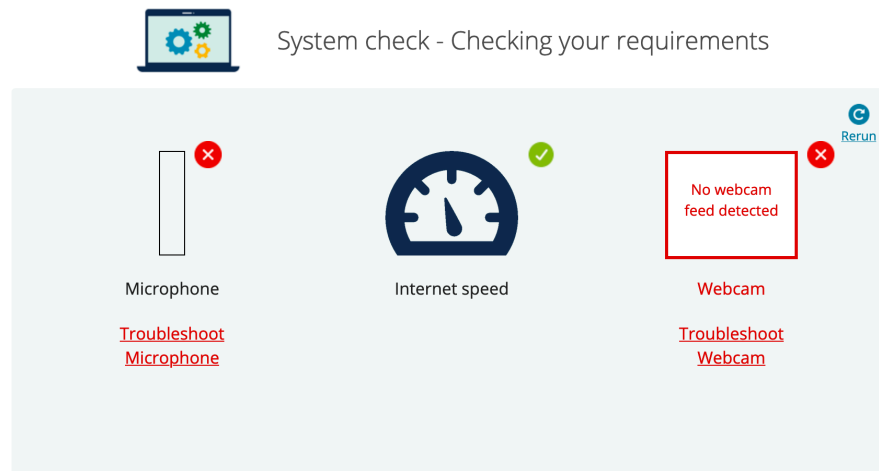
# Online Proctored Exams - Limitations

- » All communication with the proctor is done in English only.
- » Online proctored exams are not available in the following countries: China, Japan, Slovenia, South Korea.
- » They are also not available in all OFAC sanctioned countries.
- » Known issue with booking OnVUE Online Proctored exams:
- » OnVUE does not support booking two consecutive exams in the same appointment, and you will receive an error from the booking system. If you need to book two exams please book them separately. Pearson VUE are aware of the issue.



# System Requirements

- As part of your booking, you will be advised to run a pre-check, we highly advise that you do so:



# System Requirements

- Ensure that you familiarize yourself with the full list of system requirements available here:  
[https://  
home.pearsonvue.com/  
theopengroup/onvue](https://home.pearsonvue.com/theopengroup/onvue)
- You are also advised to run a comprehensive system check prior to taking the exam. This is to ensure that your machine is set up as it should to allow the exam to take place.

## 1 Run system test

Be sure to run your test on the same network and computer you will use on exam day.

Test my system

Need help? Use the [chat feature](#) below.



# Policies and Procedures

For the list of Policies and Procedures, visit:

<https://home.pearsonvue.com/theopengroup/onvue>

- » You will be given a 30 minute window before your exam starts. You are required to login during this window.
- » Check-in takes approximately 15 minutes for those who already completed the system check (highly advised).
- » Note that you must ensure that you are not interrupted while taking your exam. Should an interruption occur, the proctor will stop the exam immediately and it will be considered a failure.



# FAQs – On the day of your exam

- » Q. I can't see the 'Begin Exam' button. What do I do?
- » A. Start your test within the exam window precisely 30 minutes before and up to 15 minutes after the specific appointment time. If you are unable to see the 'Begin Exam' button within the exam window, please contact your program-specific [customer service team](#).
  
- » Q. My exam has started. Where is my proctor?
- » A. Following successful self check-in, you should be on a page that says 'You are ready for launch!' Please be patient: the majority of candidates are greeted by their proctor within ten minutes. If you are not contacted by a proctor after ten minutes, please contact your program-specific [customer service team](#).
  
- » Q. I'm receiving an error message. What should I do?
- » A. Please read the system requirements for online proctoring (on your [exam program's homepage](#)) very carefully before registering and complete a system check before test day. Contact your program-specific [customer service team](#) to troubleshoot any questions and reduce the likelihood of errors on test day.
- » If, on test day, you are receiving an error message, please contact your program-specific [customer service team](#) for support. You can submit a web form (email) about your issue online 24/7.



# Pearson VUE Customer Service




# Customer Service for Exam Bookings

[Home](#) > [Test taker home](#) > [The Open Group](#) > [Customer service](#)

## Customer service

We encourage you to schedule/purchase your exam online. Get started by logging in to your web account on the [The Open Group website](#). For any issues, contact us below or check our [Frequently Asked Questions](#).



Online  
**Chat**

Ask a question ►


Chat is the quickest way to reach a customer service agent. Click on the Chat icon to get started.

If chat is "offline," see below for telephone numbers and office hours.

America region ▼


Asia-Pacific region ▼


Europe, Middle East, Africa (EMEA) region ▼





To schedule, reschedule or cancel an exam:


Login


 [Find a test center](#)

 [Find a test center on a military base](#)

 [U.S. military community funding eligibility options](#)

 [View exams](#)

 [Need help? Contact customer service](#)


 [Test accommodations](#)

Related links

- > [The Open Group website](#)
- > [What to expect in a Pearson VUE test center](#)

<http://pearsonvue.com/theopengroup/contact/>

Copyright © The Open Group 2020



# ESL Time Allowance



# ESL = English as Second Language


- » Additional time may be available to candidates for whom English is not their first language
- » Part 1 or Part 2 Exam
  - Additional time is added on automatically at registration time for candidates residing in and taking an exam in a country designated as an ESL country
  - The additional time will automatically be added on and reflected on your Order Summary once you complete the registration booking.
- » TOGAF & ArchiMate Combined Exam ESL
  - Must select ESL specific exam in order to be granted additional time (OG0-093-ESL, OG0-023-ESL)



# Part 1 / Part 2 ESL time is confirmed **once booking process completed**



**PEARSON** ALWAYS LEARNING

PEARSON VUE [Home](#) | [My Profile](#) | [My Order](#) | [Return to Testing Program website](#) | [Sign Out](#)

 Signed In as: Apple Green  
Open Group Candidate ID: 133232

## Checkout - Step 5: Summary

[Confirm Personal Information](#) | [Agree to Policies](#) | [Enter Payment](#) | [Submit Order](#) | **Summary**

 An email confirmation has been sent to: goert-ct12-list@opengroup.org  [Print Summary](#)

### Exam Details

Description	Details	Order Information	Price
<div><b>Exam</b> OG0-061: IT4/IT Part 1 Exam  Language: English Exam Length: 105 minutes  Accommodations: Automatic English Time Extension</div>	<b>Appointment</b> Tuesday, August 2, 2016 Start Time: 09:00 AM CEST  <b>Location</b> Global Knowledge France <a href="#">Get Directions</a>	<b>Order Number/invoice</b> 0032-5591-4305  <b>Registration ID</b> 302268141  <b>Status</b> Scheduled	320.00



# ESL for candidates in a non-ESL Country

- » Candidates may request additional time if they:
  - do not currently reside in a country designated as an ESL country
  - are not native English speakers and do not have professional working proficiency of English
  - are natives of a designated ESL country or a non-English speaking region of their country
- » Must request & obtain approval from The Open Group before booking the exam. Requests will be considered on a case-by-case basis.
- » For approval, requests must be submitted via [The Open Group Help Desk](https://help.opengroup.org) at <https://help.opengroup.org>, select Category: Certification and Accreditation, then program, and include the following:
  1. Name of the exam you would like to take
  2. Nationality
  3. Country you currently live in and the length of time you have been living there
  4. Scanned letter from your employer providing rationale for why you need additional time for the exam. The letter must be on company letterhead paper and include the date, name, and signature of the person writing the letter.
  5. Any additional evidence you have regarding your level of fluency in English



# Further information on ESL

## » ESL Time Allowance

- <https://certification.opengroup.org/examinations#ESL>

## » Designated ESL Countries

- <https://certification.opengroup.org/examinations/esl-countries>



# Test Accommodations



# Test Accommodations

[Home](#) > [For test takers](#) > Test accommodations

## Test accommodations

Pearson VUE is committed to providing access for all individuals with disabilities. Depending on your geographic region, test accommodations may also be known as "special arrangements" or "reasonable adjustments."

- [What are test accommodations?](#)
- [What test accommodations are right for me?](#)
- [How do I request a test accommodation?](#)

### What are test accommodations?

The purpose of test accommodations is to provide candidates with full access to the test. However, test accommodations are not a guarantee of improved performance or test completion. Pearson VUE provides reasonable and appropriate test accommodations to individuals with documented disabilities who demonstrate a need for test accommodations.

Pearson VUE test accommodations may include things such as:

- A separate testing room
- Extra testing time
- A Reader or Recorder

### Test accommodations

[Select your test program](#)

[Lower-cost clinics](#)


[Comfort aids](#)


<http://www.pearsonvue.com/accommodations>




# Test Accommodations

Email request to: [accommodations@opengroup.org](mailto:accommodations@opengroup.org)

 **Pearson** | VUE

Contact Us  Global US English ▼

 | [For test takers ▼](#) | [For test owners ▼](#) | [Become a test center ▼](#) | [About Pearson VUE ▼](#)

[Home](#) > [Test taker home](#) > [Test accommodations](#) > [Select your testing program](#) > Steps to take

## Test accommodations for The Open Group Testing Program

Requests for test accommodations are handled by your individual test program. You will need to contact the test program directly to determine the next steps for requesting test accommodations for your testing situation. Click on the link below and a pre-addressed email will open. Describe your need for test accommodations and then send the email.

[accommodations@opengroup.org](mailto:accommodations@opengroup.org)

[Select your test program](#)

[Test accommodations](#)

[Lower-cost clinics](#)

[Comfort aids](#)



# Useful Information



# Frequently Asked Questions

Certifications Overview

Open Badges

Professional Certification - Know

IT4IT™ Certification

DPBoK™ Certification

ArchiMate® Certification

TOGAF® Certification

Open FAIR™ Certification

Prepare For Certification

Online Proctored Exams

Take an exam

Complete your Certification

Certification Credentials

Frequently Asked Questions

THE *Open* GROUP

Log In

About Us ▾

Certifications ▾

Events ▾

Membership ▾

Forums ▾

Library ▾

## Frequently Asked Questions: Exam Based Certifications

Updated 20 November 2019

[Help me](#)

### Exams and Results

Q: When will I receive my exam results?

Q: My score report is pending, what does this mean?

Q: What are the exam requirements?

Q: What exams are available at Pearson VUE?

Q: How do I find out more information about The Open Group certification exams?

Q: What are the terms of The Open Group Examination Non-disclosure agreement?

Q: Why is the appointment time at the test center longer than the exam time?

Q: How can I reschedule my exam appointment at The Open Group Exam Provider?

Q: What should I do if I encounter technical problems when taking the exam?

Q: I failed my examination, can I get a discount voucher for another attempt?



# The Open Group Help Center

<https://help.opengroup.org>

## EXAM REGISTRATION

How can I find out more information on The Open Group examinations?

How can I register for an ESL exam?

How can I request a test accommodation?

How can I reschedule my exam appointment at The Open Group Exam Provider?

How do I register to take an exam at a Pearson VUE test center?

I am unable to connect to my Open Group account at Pearson VUE

[See all 10 articles](#)

## OPEN CA AND OPEN CITS CERTIFICATION

I received confirmation that I am Open CITS certified, but I cannot find my name in the directory

What is the deadline to submit my re-certification package?

## TOGAF® CERTIFICATION

Can I get a paper copy of my TOGAF certificate?

How do I obtain my TOGAF 9 certificate?

I am TOGAF 8 certified - is there still a bridge to TOGAF 9 certification?

I failed one part of the combined exam - do I need to retake both parts?

When I tried to complete the certification steps, I received an error "At this time, we do not have a record of you passing a TOGAF exam."

## EXAM-BASED CERTIFICATION

Can I get an extension on my exam voucher?

How can I access my score report for my exam?

How do I find out more information about The Open Group certification exams?

I cannot find the answer to my question

I received a voucher as part of my training course, what are the terms and conditions?

What are the next steps after completing the exam(s)?

[See all 7 articles](#)

## PUBLICATIONS / BOOKSTORE

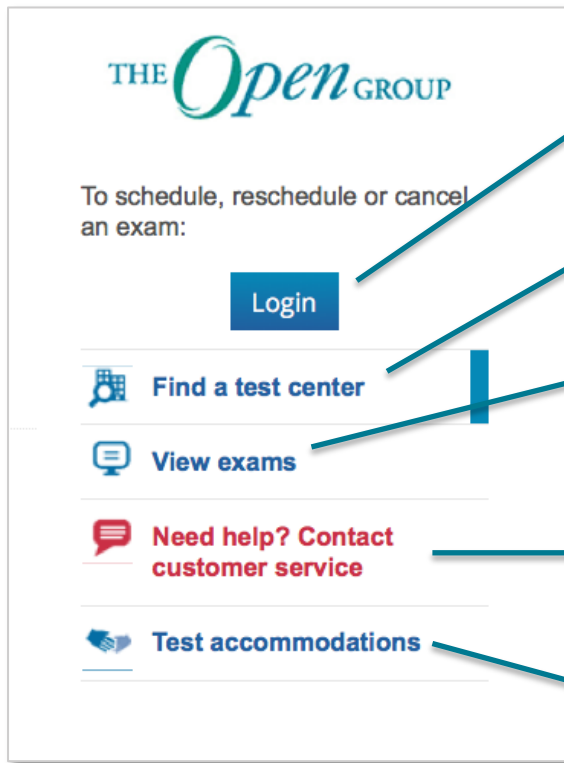
I purchased a document from the bookstore, but haven't received anything

When I try to download a "FREE MEMBERS PDF" publication it says Unauthorized



# Useful Links

<http://pearsonvue.com/theopengroup> -  
[Home Page at Pearson VUE](http://pearsonvue.com/theopengroup)



<https://certification.opengroup.org/take-exam>

<http://pearsonvue.com/theopengroup/locate/>

<http://pearsonvue.com/theopengroup/exams/>

<http://pearsonvue.com/theopengroup/contact/>

<http://pearsonvue.com/accommodations/>

